



Batchelor Road
Fleckney
Leicester
LE8 8BE

28th August 2026

Dear Parents and Carers,

We would like to thank all families who have signed up to the SwiftKitchen app and have begun ordering meals for their children. We are pleased to report that the transition to our new catering provider, Aspens, has gone very smoothly, and we have received positive feedback from both pupils and staff.

As a reminder, SwiftKitchen offers flexibility for parents and carers when ordering school meals:

- Meals can be **ordered, changed or cancelled up until 8.30am on the day.**
- Meals can be booked **up to half a term in advance**, allowing you to plan ahead.
- When you select a meal for your child, it will be placed in your **basket**. To complete the order, you must click on the basket and proceed to **checkout**. Until checkout has been completed, the meal will not be ordered.

If a child has **not** had a meal ordered and has **not** brought a packed lunch, the kitchen team will provide a hot meal of pasta with tomato sauce and cheese.

We would also like to remind parents of the following:

- Please **do not order school meals** for children for days they are attending a school trip or residential visit.
- If your child is absent from school for any reason, please remember to **cancel their meal by 8.30am**. Unfortunately, no changes or cancellations can be made after this time, and meals will still be charged.

If you require any assistance with SwiftKitchen, or have any questions about ordering meals, please do not hesitate to contact the school office team, who will be happy to help.

Thank you for your continued support.

Yours sincerely,

School Office Team

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